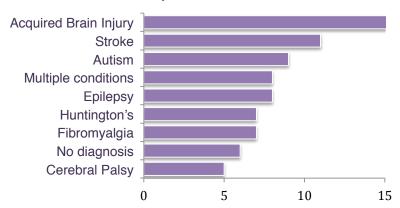




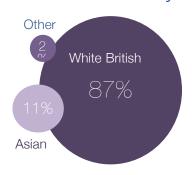
NEUROLOGICAL ADVOCACY INFOGRAPHIC 2016/17

Top Conditions





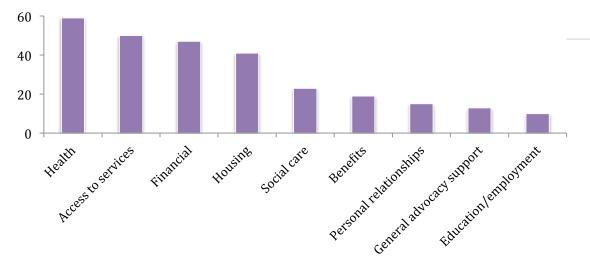
Client ethnicity





Areas of support

You are just worse off and weaker sometimes than other people, more all over the place ... it gives you so much strength to have someone by your side, gives you more confidence, makes you feel stronger.







LOTTERY FUNDED





OTTERY FUNDED

INTERIM EVALUATION FINDINGS

A new service model: over the last 18 months, Advocacy Centre North has developed a specialist team with technical input from the Northern Neurological Alliance, who are able to effectively advocate for a group who are disadvantaged as a result of their neurological problems.

CLIENTS WITH COMPLEX NEEDS: there is a complexity to neurological advocacy clients which has had implications for the nature of support they have received. As a general rule neurological client appointments are twice as long as non-neurological clients. Characteristics have included:

- o MEMORY PROBLEMS and difficulty with the retention of information.
- o Some clients have particular COMMUNICATION NEEDS.
- Other clients who have DEGENERATIVE NEUROLOGICAL CONDITIONS may face added stress of preparing for end of life.
- There is often a MULTITUDE OF ISSUES possessed by one individual, and one client may commonly have six or more advocacy issues.

OUTCOMES: the project has resulted in:

- <u>Financial gains</u> via benefit reinstatement or awards for clients which has had significant impacts on livelihoods.
- Considerable impacts on <u>improving client mental health</u> with many cases of reduced stress, increased confidence and several examples of reducing suicidal thoughts.
- Improved health and wellbeing from improved contact with health professionals, more satisfactory medication regimes and generally better contact with doctors and consultants.
- <u>Having a voice</u> as a result of receiving support from an advocate, which had
 implications on many aspects of clients lives, including self-esteem, anxiety and
 depression and general outlook on life.
- Adjusting and challenging care packages leading to <u>improvements in care</u>, reduced anxiety and improvements in general wellbeing.

